



case study: custom timekeeping solution

the challenge

MDS Fulfillment required a timekeeping and labor management solution that would be both flexible and efficient. It needed to be able to capture punch data, including times and the account and task on which the employees worked. It was necessary to collect data not only for Parallel's contingent workforce, but for the customer's permanent employees, too. Furthermore, the solution had to offer interfaces to exchange data with existing production and payroll systems. Finally, it was necessary to design a mobile system that would allow data capture throughout the facility.

the solution

Parallel proposed the Workforce Timekeeper software offered by its timekeeping partner, Kronos, Inc. This system allowed MDS management to monitor and approve real-time data via a web interface. Parallel installed ATM-style Kronos clocks at each location to capture data from employee and contractor badges. Additionally, Parallel created software that allowed capture of punch data from handheld computers that

were already in use at the MDS warehouses. The setup of the timekeeping software allowed for differentiation between MDS and Parallel employees. Parallel's IT Department also wrote the interfaces which facilitated efficient data exchange with the customer.

the result

Timekeeping automation has allowed MDS to track information previously unavailable without additional time spent by its staff. The customer is now able to focus on its core expertise of operating efficient fulfillment facilities while relying upon Parallel for its expertise in timekeeping technology and other employment issues.

testimonial

Brad Felker, President of MDS Fulfillment, Inc expressed, "I knew Parallel would deliver when it came to recruiting and maintaining my contingent workforce, but I was pleasantly surprised to learn that I can rely upon their technology resources, too."